

# Quality Policy

It is MICHAEL J CONROY & SONS LTD policy that work for its customers is carried out to their specification, completed on time and within budget. To meet this objective, we have established a documented quality management system that meets the needs of interested parties and complies with the requirements of ISO 9001:2015.

This system is binding on all our employees.

The Management emphasises that the quality of our work and the satisfaction of our customers' needs is the responsibility of all employees.

It is the responsibility of all managers and supervisors to ensure that everybody under their control understands the system and that it is implemented and maintained in their areas.

MICHAEL J CONROY & SONS LTD is committed to a policy of regular review for maintaining continuing suitability and to uncover areas for improvement with a view to better satisfaction of our customers' needs. Also, we shall look to continually improve the effectiveness of the Quality Management System and to review quality objectives.



David Conroy  
Director  
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